

January 21,2025

Hello fellow Pinewood Springs Residents,

The Water District Board of Directors is providing this statement to address concerns about the District's water supply, water quality, and our plan of action.

With the assistance of our dedicated staff, our engineering firm, and our contract operations company, we have identified a number of issues that are in the process of being addressed.

Our District has a history of water main leaks that are attributed to aging infrastructure and subpar materials. The Water District has created a plan of action, with the assistance of our engineering firm, to address this problem. This plan is a 4- to 5-phase water main replacement plan that prioritizes problem areas of the system. Water mains in the system will be replaced and upgraded throughout the system in an effort to reduce water losses and reduce the demand on our annual water supplies. Members of our board and community volunteers have worked diligently, and continue to work, to acquire funding for this project to reduce the financial burden on the rate payers of the district.

The District is also working to improve the quality of water in the system by reviewing the treatment process and distribution system equipment to ensure current and future compliance requirements are not only met, but exceeded. This is being accomplished through studies of source, treated, and distribution system water quality. A system improvement plan created by staff and our contractors will then be reviewed and approved by the Board of Directors.

In the near term, the District and its partners are also focusing on the issue of discolored water and sediment. With leaks and water supply concerns, a flushing program cannot be immediately implemented. Targeted flushing and corrosion control are being implemented as a short term plan until system improvements and our water supply improves.

Please don't hesitate to contact the District with questions or concerns, and, as always, we are here to help. The District's point of contact is 303-823-5345

Thank you,

PSWD Board of Directors